



South Bay Chapter ~ California Credit Union Collectors Council

Wednesday, May 15, 2019

“FDCPA Training & Certification”

South Bay Contacts

President

Mandy Thorn

KeyPoint Credit Union

(408) 731-4136

Mthorn@kpcu.com

Vice President

Lance Nelson

KeyPoint Credit Union

(408) 731-4185

lnelson@kpcu.com

Treasurer

Vivian Cler

CEFCU

(408) 955-1362

vccler@CEFCU.com

Membership Director

Lizette Negrete & Yvonne Duffy

Santa Clara County FCU

408.282.0714

lnegrete@sccfcu.org

ymcduffie@sccfcu.org

Secretary

Kathy Keller

Kaiperm Diablo FCU

(925) 939-5626

kathy@kdfcu.org

Associate Board Members

Lisa and Vinny Fobbs

THE Auto Auction

Barry Ferns

Ferns, Adams & Associates

Steve Bringman

Manheim Auto Auction

Lori Bradford

Mortgage Lender Services

Speaker: Karel Rocha , ESQ / Principal Partner Prenovost, Normandin, Bergh & Dawe , A.P.C..

Karel Rocha, Esq. will be providing an FDCPA/California Rosenthal update. There are new laws that just became effective in 2019 which affect debt collection practices for credit unions. Karel will also be speaking about recent US Supreme Court decisions which may affect your debt collection processes and also speak about the potential use of arbitration agreements to limit litigation exposure

WHO SHOULD ATTEND: All Collection Managers & Staff.

Education | Networking | Resources | Value

Location:

KeyPoint Credit Union

2805 Bower Ave, Santa Clara CA 95051

5:30 PM Registration

6:00 PM Dinner

6:30 PM Speaker

8:00 PM Raffle Drawing

Make checks payable to: **CCUCC – South Bay Chapter**

CEFCU Attn: Vivian Cler, 670 Lincoln Ave. San Jose CA 95126

REGISTRATION DEADLINE: MAY 6, 2019

\$ 25.00 Credit Union CCUCC Members / \$ 35.00 Non-Members

\$ 35.00 Business Partners CCUC Members / \$ 50.00 Non-Members

Credit Union/Company: _____

Number of attendees: _____

Names: _____

Attach additional Sheet if Necessary

No Refunds 48 Hours prior to the meeting!!!!